

ADDITIONAL SERVICES ADDENDUM

1. Scope

This Addendum (the "Addendum") forms a separate agreement to the ONEVISA Service Agreement (the "Agreement") and governs the provision of optional additional services (the "Additional Services") that complement the core visa processing platform (the "Service").

The parties to this Addendum are:

OneVisa Technologies, Ltd., with Tax ID 105365389300001, registered address at IH-00-01-03-OF-05, Level 3, Innovation One building, Dubai International Financial Centre, represented by Mr. Alexis Roque and Mr. Alberto Carlos Alcaraz Moreno, acting in their capacity as Directors (hereinafter, the "Platform" or the "ONEVISA").

The Client, including educational agencies, schools, or other intermediary organizations that access the platform as clients.

This Addendum is optional and may be activated at the Client's discretion. Execution or activation of this Addendum does not affect the validity or enforceability of the underlying Agreement, which remains fully effective regardless of whether the Addendum is activated.

2. Additional Services

The Additional Services are categorized into two groups:

1. Services provided to the Client.
2. Services provided directly to students invited by the Client.

Additional Services for Clients

- White-label configuration: Custom branding, domain configuration, or interface adaptation of Platform components aligned with the Client's brand identity. Subject to additional fees and separate commercial terms.
- Expert review and regulated professional services: Access to licensed immigration professionals for case review, application validation, risk assessment, or advisory services. These services may incur additional fees, require a separate engagement agreement, and are subject to jurisdictional availability. ONEVISA does not act as legal representative unless expressly agreed in writing.
- Technical application support services: Enhanced operational support for application structuring, preparation, and technical submission logistics, as defined in a separate addendum.

Additional Services for students

- Document translation services: AI-assisted or human-supported translation of visa-related documentation via the Student Portal (Visa Capture). Translation fees are payable by the student unless otherwise agreed.
- Ancillary services marketplace: Optional post-approval marketplace offering relocation-related products and services (e.g., accommodation, telecommunications, transportation, insurance, banking) through independent third-party providers. Students contract directly with the providers; ONEVISA may receive referral fees but is not responsible for quality, delivery, or legality.
- Visa cancellation protection product: Optional insurance or financial protection purchased directly by students from a licensed third-party provider. ONEVISA does not underwrite risk, guarantee eligibility, claims, reimbursement, or coverage.

3. Activation by the Client

The Client may choose to activate the Addendum through the ONEVISA platform. Activation constitutes the Client's explicit acceptance to subscribe to the Additional Services described herein.

By activating the Addendum:

- ONEVISA will provide the Additional Services to the Client in accordance with the terms set out in this Addendum.
- The Client agrees to comply with all applicable requirements for the use of the Additional Services, including obtaining any necessary authorizations from students for the processing of their personal data.

4. Financial conditions and credits

The Additional Services offered through the ONEVISA platform are divided into two categories:

1. Services for students: Once the Client activates the Addendum, students invited to the platform may access certain Additional Services directly. Fees for these services, such as document translations, marketplace offerings, or insurance products, are payable directly by the students. ONEVISA facilitates the provision and billing of such services, but the Client is not responsible for payment.
2. Services for the Client: Available only upon explicit activation by the Client. Fees for services provided directly to the Client, such as white-label configuration, expert review, or technical application support, are payable by the Client according to the pricing set forth on the platform or in separate agreements.

Any fees or commissions generated from Additional Services offered to students that do not directly correspond to visa processing will be accumulated as platform credits for the Client. These credits can be applied exclusively to offset the cost of future Visa Management Fees

for applications processed through the ONEVISA platform. Such credits are non-refundable and non-transferable to any third party.

5. Data Processing

To enable the provision of Additional Services, the Client shall ensure that its agreements with students include all necessary consents and authorizations for ONEVISA to process their personal data in accordance with applicable data protection laws, including, where applicable, GDPR or other relevant regulations.

ONEVISA shall process students' personal data solely for the purpose of providing the Additional Services and in accordance with its own documented procedures and applicable law. Students will also be required to accept ONEVISA's Terms and Conditions and Privacy Policy in order to access the Additional Services.

6. Confidentiality

Each Party acknowledges that it may receive or have access to non-public, confidential, or proprietary information of the other Party ("Confidential Information"). Each Party agrees to keep such information strictly confidential and not to disclose it to third parties without the prior written consent of the disclosing Party, except as expressly permitted in this Addendum.

Confidential Information includes, without limitation, technical data, know-how, trade secrets, business plans, strategies, prices, information about students, clients, or employees, computer systems and security measures, contractual terms, and any other information that a reasonable person would consider confidential.

Information shall **not** be considered Confidential Information if it:

- Was legally in the possession of the receiving Party prior to disclosure;
- Becomes public through no fault of the receiving Party; or
- Is lawfully disclosed to the receiving Party by a third party without breaching confidentiality obligations.

Each Party may disclose Confidential Information only to its employees, subcontractors, advisors, or affiliates on a strict need-to-know basis, provided such recipients are subject to confidentiality obligations no less protective than those set forth herein. Upon termination or at the request of the disclosing Party, the receiving Party shall return or destroy all Confidential Information, unless retention is required by law or necessary to fulfill obligations under this Addendum.

7. Assignment

The Client may not assign or transfer any rights or obligations under this Addendum without ONEVISA's prior written consent. ONEVISA may assign or transfer its rights or obligations

without the Client's consent. This Addendum is binding upon and inures to the benefit of the parties and their permitted successors.

8. Prevalence and interpretation

This Addendum forms part of the ONEVISA Service Agreement. In the event of any contradiction between this Addendum and the Agreement, the provisions of this Addendum shall prevail only with respect to matters relating to the Additional Services; in all other matters, the Agreement shall prevail.

If any provision of this Addendum is declared null, void, or unenforceable, such provision shall be severed without affecting the validity of the remaining provisions. The Parties shall make all reasonable efforts to replace any invalid or unenforceable provision with a legally valid provision that reflects as closely as possible the original intent.

9. Notifications

All notices under this Addendum must be in writing and sent by email to the addresses provided by each Party. ONEVISA's contact email for this purpose is: hello@onevisa.ai. The Client's contact information is as provided during registration on the platform.

10. Applicable law and jurisdiction

This Addendum shall be governed by and construed in accordance with the laws of the United Arab Emirates. Any dispute arising under or in connection with this Addendum shall be submitted to the exclusive jurisdiction of the courts of Dubai. For students or end consumers, the law of their country of residence shall apply, and disputes shall be subject to the courts or competent authorities of that jurisdiction.